

COVID-19 Corona Virus Update/Information

Thank you for being a valued member of Merritt Federal Credit Union. The office remains open with all services up and running as usual. We have closed the lobby to members, but can transact business through the entrance way. The entrance way is disinfected between customers. There is a drop box for your convenience also. We request for everyone's safety that only one person at a time is in the entrance way. Please remember that your shares are secured for up to \$250,000 by NCUA. We have been here for our members since 1941 providing and protecting your finances in the credit union. And will continue to do so.

To assist our members during this time we are offering the following:

NETBRANCH: Go to www.merrittfcu.org and click on the Netbranch Login link. Follow the instructions from there to set up your online banking.

VISA CREDIT CARD: To access online full information of your credit card as well as to make a payment to it log onto: Ezcardinfo.com. Follow the walk through instructions from there. We have raised limits on most of our members' credit cards.

BILL PAYER: We offer a no fee bill payment site for our members. Go to merrittfcu.org and click on the Bill Pay Login and follow the instructions from there.

Skip A Pay: To help with your finances in the next few months we are not charging a fee for skipping loan payments up to two months consecutively. Just fill out the form on our website and submit it to us at info@merrittfcu.com. To skip April's payment we must have it in this month.

We are offering an "emergency" loan with your first payment not due until June if done in March. It is for up to \$2500 for one year starting at 4.5% apr. Please call the office or email us at info@merrittfcu.com for full details.

DEBIT CARDS: We belong to Allpoint Network with over 60,000 surcharge free ATMS available to our members. Please log into our webpage for the link. You can download the app from there also. Remember you can withdraw up to \$500 per day and charge up to \$1500 per day with your debit card based upon the balance in your account.

SCAMS: It is important to remember to continue to be vigilant with scams. We will never ask you for your personal information including passwords.

We will continue to monitor and follow instructions from the State and Federal governments and from NCUA. We will keep our members updated through our website, Netbranch and by email. If you have any questions, please contact us. Please be safe and remember the staff and Board care about each and every one of our members.